Trackplan FM

Release October 6th – 9th 2025

SUMMARY

Key Features & Improvements:	
Main Web Application – Key features and improvements	**Ref.**
UX - Design - Improved UX and design of main web application	3174
Health and Safety Module – Quality Assurance – Audit Reports	270
Documents – Can set a weblink / URL for new documents	2602
Sent Emails – Can see history of all emails sent with delivery status	254
Planned Maintenance – Easier to attach multiple items	3197
Printing QR Codes - Paging introduced to allow easier printing of QR codes	2818
App – Key features and improvements	**Ref.**
None in this release	

Other Improvements:	Ref.
Main Web Application – Other improvements	
Resources and Users - decouple email and app login so duplicate emails can be used across different users and resources	3165
API - create document method for receiving images and documents	3270
Ability to attach a Form to a job based on the job type	3254
Job Batch Actions - can change sub status	3201
Add Site, Location & Sublocation filters to Asset selection grid on job page	2056
Planned Maintenance - 'Current Job Due Date' not to show if no current job	2990
Resource contact settings made available in Resource Types. Resource's WhatsApp number available in Upload centre for resource upload	3264
Can undelete key objects from audit trail for items previously deleted	3227
Quick link on job calendar - take into account "Show Business Hours" and "Show Full Day"	2608
Display Location and sublocation code when printing QR codes	2989
Show Priority Colours on the job requests grid	2609
Ability to deactivate Quotes and Costs in the Contractor Portal	2675
Tooltip summary on assets, sites and locations grid including maintenance cost	3236
Finance Codes added to the report "Job Costs - WIP and Accruals"	2713
User Permissions and roles – can export to excel	2610
Cancelling job: User asked to enter a note	3094
Multi select question type answers will appear in a list on the form PDF	2674
Auto selecting all the resources for a job for the selected team on job	3269
Audit Trail - Record more info when a Job note email or document email sent	3135
Linking a guest request to the user when the email address matches	2551
Custom Labels for Property Management fields on site page	3085
Audit trail - record unsuccessful user login attempts	2520
App – Other improvements	**Ref.**
App – Assets and repeatable sections – cosmetic improvements	2557
App - On completing a job, take them into open form straight away	2817
App - Resource module – cosmetic improvements	2664
App - asset page - any open forms are shown at top of page	3253

Versions:
Main Web Application v23.14.0
Mobile App v3.1.0
https://cafm.fm/article/how-do-i-get-the-apps/

Release timetable	
Date and Time of Release	**Which Servers**
06/10/2025 From 6pm (GMT)	app2.mytrackplanfm.cloud a***k.mytrackplanfm.cloud app4.mytrackplanfm.cloud
07/09/2025 From 6pm (GMT)	app.mytrackplanfm.cloud s***y.mytrackplanfm.cloud
08/10/2025 From 6pm (GMT)	app3.mytrackplanfm.cloud
09/10/2025 From 6pm (GMT)	mydimomaintfm.cloud h***b.mydimomaintfm.cloud

Coming Soon in Future Releases:	When
Room, Site and Asset booking	2025 Q4
Electronic Forms – Conditional questions	2025 Q4
Spaces – Can set infinite hierarchy to your sites, locations and assets	2025 Q4
Planned Schedule – can randomise the assets attached to each job	2025 Q4
App – Stock QR codes and Stock Management from app.	2025 Q4
Asset Models and Asset Alerts	2025 Q4
Featured Image for site, location, sublocation	2025 Q4
Notification manager – for users to set messages to appear for other users	2025 Q4
Planned Maintenance - user and contractor can set dates and times for future planned maintenance schedules by sites and assets	2026
Whats App conversations	2026
Power BI for reports with SQL Views	2026
AI – Image recognition for stock, assets, sites	2026
AI – Predictive Maintenance - Asset alerts when number of reactive jobs over threshold	2026
AI – Recommend contractors and engineers based on their last known location and the job's type and site.	2026

Key Features and Improvements - Details

UX - Design - Improved UX and design of main web application

Why is it useful?

To improve the user experience. Can help users more quickly identify where they are in the application and the most relevant sections.

Details:

Improvements include:

New login screen

Sidebar icons have different colours which are mirrored when in their associated modules.

Can select from one of three colour schemes in Settings -> General Settings.

Tabs can be pinned or hidden to only show relevant information for each user.

On the details page for assets, sites and jobs you can toggle between a simple view or a detailed view.

Health and Safety Module – Quality Assurance – Audit Reports

Why is it useful?

If you do audits or inspections for your clients or your own organisation or you receive audit reports from external bodies then this will help you manage them.

Details:

Create an audit report.

For the report create or upload the findings and observations.

Manage the findings and create jobs from them if required.

View the status on the Health and Safety dashboard.

Documents – Can set a weblink / URL for new documents

Why is it useful?

Some of your documents may already be available on another web site. For example, on SharePoint. So now you can specify the weblink / URL to this document rather than uploading it again.

Details:

When you upload a document, you will still be able to upload it from your laptop as before. But now you will also be given the choice to specify a weblink or URL.

Sent Emails – Can see history of all emails sent with delivery and read status

Why is it useful?

You will not be able to see a history of all emails sent, and more importantly to see the delivery status. For example, was it received, read or was it blocked.

This will be particularly important for emails sent to contractors after instructing a job.

Details:

In the settings area there is already an option "Audit Trail" which show most user actions. In here there is a new option "Emails Sent" where you can see every email sent and its delivery status.

Also, on the job task details page you will the delivery status of emails sent to the contractor for ease of use.

Planned Maintenance – Easier to attach multiple items

Why is it useful?

Currently when you want to attach a site or asset to a planned schedule you have to attach one item at a time and specify the resource, due date and assigned user for each one. Now you can attach multiple in one go to save time.

Details:

In the "Attached items" tab of the planned schedule page, when you attach a new item, you will see the new "Select All" button which will let you attach all the sites or assets on that page of the grid. With the filters on there, this will save you a lot of time.

Printing QR Codes - Paging introduced to allow easier printing

Why is it useful?

From the QR codes sub menu item you can choose to print all the QR codes in the grid. But this can be a problem if you have 1000s of them. Now you can print them page by page to a PDF and then print.

Details:

In assets -> QR codes you have the option to Print QR codes. This will now offer you to print just the current page you are on.